

ASSURANCE REVIEW OF INTERNAL AUDIT

Since December 2017, the Internal Audit Division of Bank BTN has succeeded in upgrading the ISO 9001:2008 quality standard to ISO 9001:2015. Periodically, surveillance audits have been carried out by external auditors to assess the Internal Audit Division's compliance with the ISO 9001: 2015 quality standard.

Table of Surveillance Audit Implementation for ISO 9001:2008 and ISO 9001:2015 Certification

No	External Audit	Year	Information
1.	PT SGS	2021	Implementation of surveillance audits for ISO 9001:2015 certification by PT SGS External Audit
2.	PT SGS	2022	Implementation of surveillance audits for ISO 9001:2015 certification by PT SGS External Audit
3.	PT SGS	2023	Implementation of surveillance audits for ISO 9001:2015 certification by PT SGS External Audit

The review of the implementation of the bank's internal audit function as regulated in OJK Regulation No.01/POJK.03/2019 in assessing the conformity of the internal function with regulations, standards and codes of ethics, as well as efficiency and effectiveness has been carried out by a minimum of 3 (three) independent assessors.) once a year with the following description:

Table of Independent Assessors Regarding Assessment of Audit Implementation

No	External Audit	Year	Information
1.	PT Deloitte Touche Tohmatsu	2018	Implementation of the policy, procedure and methodology gap analysis review process as well as implementation of audits of SPFAIB best practices every 3 years by the External Auditor
2.	PT KPMG Sidharta Advisory	2020	Implementation of the policy, procedure and methodology gap analysis review process as well as implementation of audits of SPFAIB best practices every 3 years by the External Auditor
3.	PT PricewaterhouseCoopers (PWC)	2023	Implementation of the gap analysis review process for policies, procedures and methodologies as well as implementation of audits of best practices. Standards for the Implementation of the Internal Audit Function in Commercial Banks every 3 years by an External Auditor

Risk Management Work Unit

The Risk Management Work Unit is a work unit that is directly responsible to the Director who oversees the Risk Management function and is independent of the Operational Work Unit which is a risk-taking unit, the Internal Audit Work Unit and the Compliance Work Unit. The company's risk governance which is based on GCG principles is realized from the involvement of all Company organs in managing risk management. This can be seen from the composition of the Company's risk management organization.

The Board of Commissioners through Risk Monitoring Committee meetings and the Board of Directors through Risk Management Committee meetings are responsible for ensuring that the implementation of Risk Management is adequate in accordance with the characteristics, complexity and risk profile of the company. The Board of Commissioners and Directors play an active role in the risk management process in order to mitigate the company's risks through the Quality of Risk Management Implementation including risk governance, risk management framework, risk management process and the adequacy of the management information system as well as the adequacy of the internal control system.

The Company's risk governance which is based on the principles of Good Corporate Governance is realized from the involvement of all Company organs in managing risk management. This can be seen from the composition of the company's risk management organization. The Board of Commissioners and Directors are responsible for ensuring that the implementation of Risk Management is adequate in accordance with the characteristics, complexity and risk profile of the company. The Board of Commissioners and Directors play an active role in the risk management process in order to mitigate the company's risks through the Quality of Risk Management Implementation which includes risk governance, risk management framework, risk management process, adequacy of human resources, and the adequacy of the risk management information system, as well as the adequacy of the control system risk.

Risk Management Work Unit Structure

The Enterprise Risk Management Division (ERMD) is a Risk Management Work Unit (SKMR) at the Company, led by a Division Head who reports directly to the Director of Enterprise Risk Management & Transformation. The Enterprise Risk Management Division