

FEEDBACK SHEET [OJK G.2]

Thank you for reading PT Bank Tabungan Negara (Persero) Tbk 2023 Sustainability Report. To realize better reporting quality in the coming year, we expect suggestions, criticisms and suggestions from readers and users of this report. The Company is committed to continuously improving sustainability performance and providing the best for stakeholders

Profile

Name :

Institution/Company :

Phone/HP :

Stakeholder Category

- | | | | |
|---------------------------------------|---|--|---|
| <input type="checkbox"/> Customer | <input type="checkbox"/> Employee | <input type="checkbox"/> Partners, suppliers | <input type="checkbox"/> Society, local community |
| <input type="checkbox"/> Shareholders | <input type="checkbox"/> Government and policy makers | <input type="checkbox"/> Mass media | <input type="checkbox"/> Others, please specify |

Please choose the appropriate answer by putting a ✓ in front of the available answers

- | | |
|---|--|
| <p>1. Does this report describe the Company's performance in contributing to sustainable development?</p> <p><input type="checkbox"/> Agree</p> <p><input type="checkbox"/> Disagree</p> <p><input type="checkbox"/> I don't know</p> | <p>3. Is this report easy to understand?</p> <p><input type="checkbox"/> Agree</p> <p><input type="checkbox"/> Disagree</p> <p><input type="checkbox"/> I don't know</p> |
| <p>2. Is this report useful for you?</p> <p><input type="checkbox"/> Agree</p> <p><input type="checkbox"/> Disagree</p> <p><input type="checkbox"/> I don't know</p> | <p>4. Is this report interesting?</p> <p><input type="checkbox"/> Agree</p> <p><input type="checkbox"/> Disagree</p> <p><input type="checkbox"/> I don't know</p> |

Please write the answers according to your opinion:

1. Which piece of information is the most useful and interesting?

2. Which part of the information is not useful so it needs to be improved?

3. Is the data presented transparent, reliable, and balanced?

4. Suggestion/comment for future improvement of the report

We really appreciate the feedback you provide. For this, please send this feedback sheet to:

PT Bank Tabungan Negara (Persero) Tbk. [GRI 2-3]

Corporate Secretary Division

BTN Tower 20th Floor

Jln. Gajah Mada No. 1

Central Jakarta, 10130

Phone : (021) 6336789 ext. 2003

Fax : (021) 6336719

Email : csdebtn.co.id