

Operations Risk Controller Management Department functions as a control tower for monitoring and evaluation activities regarding the implementation of internal controls in Branch Offices (KC) and Commercial Banking Centers (CBC) which are run by Branch Business Control (BBC), Commercial Banking Center – Business Control (CBC-BC) and Regional Loan Processing Center Business Control (RLPC-BC) which are monoline organs of the Regional Office.

The IT Risk Management Department functions to ensure the effectiveness of IT, Digital & Cyber risk management inherent in the technology solutions used by the Company to achieve safe and reliable technology services. There are 7 risk domains that are covered, namely, information and cyber security risk, IT service delivery risk, resilience, and continuity, IT third party risk, data privacy risk, IT project delivery risk, IT regulatory compliance risk, IT benefit/value risk enablement. Risk management is carried out through a framework that is in accordance with industry best practices and is integrated with the IT service life cycle to achieve maximum results.

The ESG Department functions as a control tower for ESG activities so that they are in line with the Company's ESG roadmap and framework. Control towers are carried out on business and operational activities to support the achievement of sustainable development goals which include, among other things, managing environmental impacts, overcoming social problems and maintaining responsible and ethical governance standards in banking operations.

In December 2023, the Board of Commissioners has approved the determination of changes to the Phase I organizational structure related to strengthening digital banking and ESG capabilities which has been implemented in January 2024 so that the Organizational Structure under the Director of Risk Management is: Retail Credit Risk, Wholesale Credit Risk, Enterprise & ESG Risk Management, Digital & Operation Risk Management, and Transformation & Partnership Management



### Duties and Responsibilities of the Risk Management Work Unit

The Risk Management Work Unit is a work unit that is directly responsible to the Director who oversees the Risk Management function and is independent of the Operational Work Unit which is a risk-taking unit, the Internal Audit Work Unit and the Compliance Work Unit. The responsibilities of the Risk Management Work Unit include:

1. Provide input to the Board of Directors in preparing policies, strategies and Risk Management frameworks.
2. Develop procedures and tools for risk identification, measurement, monitoring and control
3. Design and implement the tools needed to implement Risk Management.
4. Monitor the implementation of Risk Management policies, strategies and frameworks recommended by the Risk Management Committee and approved by the Board of Directors.
5. Monitoring risk positions/exposures as a whole, as well as per risk, including monitoring compliance with established risk tolerances and limits.
6. Conduct stress testing to determine the impact of the implementation of Risk Management policies and strategies on the portfolio or overall performance of the Bank.
7. Review proposed new activities and/or products developed by other units. The assessment focuses primarily on aspects of the Bank's ability to manage new activities and/or products including the completeness of the systems and procedures used and their impact on the Bank's overall risk exposure.
8. Provide recommendations to business work units and/or to the Risk Management Committee regarding the implementation of Risk Management, including regarding the amount or maximum risk exposure that can be maintained and carry out escalations as needed.
9. Evaluate the accuracy of the model and the validity of the data used to measure risk.
10. Prepare and submit Risk profile reports to Regulators, Board of Commissioners, Directors and Risk Management Committee periodically or at least quarterly. The frequency of reports is increased if market conditions change rapidly.
11. Carry out regular reviews with a frequency adjusted to the Bank's needs, to ensure:
  - a. adequacy of the Risk Management framework;
  - b. accuracy of Risk assessment methodology; And
  - c. adequacy of the Risk Management information system.
12. Have an integrated Risk Taxonomy for the Bank and Bank subsidiaries in accordance with the needs of monitoring the performance targets of the Bank and Bank subsidiaries.
13. The organizational structure, duties and responsibilities as well as other matters including the work procedures of the Risk Management work unit are regulated in a separate internal regulation.