













- f. Report on the Realization of the Use of Proceeds from the Sustainable Public Offering of Shelf-Registered Bonds IV Bank BTN Phase II 2022 and Additional Capital by Providing Preemptive Rights for Limited Public Offering II (PMHMETD II);
- g. Approval of Amendments to the Company's Articles of Association;
- h. Changes in the Composition and Determination of Remuneration of the Company's UUS Sharia Supervisory Board;
- i. Changes in the Composition of the Company's Management.
- Implementation of Extraordinary GMS decisions in the form of Approval of Changes to the Composition of the Company's Management;
- Recommendations for Changes in the Composition of the Sharia Supervisory Board of PT Bank Tabungan Negara (Persero) Tbk
- Recommendation for the appointment of a Public Accounting Firm (KAP) to audit the Company's annual historical financial reports and PUMK Financial Reports;
- 15. Appointment of the Company's Corporate Rating Service.
- 16. Other strategic policies include, among others:
  - a. Annual Audit Plan including budget;
  - b. Internal Audit Charter.
  - c. Adequacy of internal control policies;
  - d. Providing Credit/Financing to Related Parties;
  - e. Directions for Credit Committee meeting decisions;
  - f. Directions for the implementation of the Anti-Bribery Management System;
  - g. Operational Activities including Information Technology Infrastructure and Operations;
  - h. Credit and Financing Activities and Management;
  - i. Publication of Financial Reports;
  - New Bank Products (PBB) and Activities for Bank Interests (KuKB);
  - k. Compliance Report;
  - I. Sustainable Finance Action Plan;
  - Evaluation of Audit Services by Public Accounting Firms on Annual Financial Information;
  - Approval of the Removal and Appointment of the Corporate Secretary and Recommendation for the appointment of SEVP.
  - Recommendations for Nominated Talent BoD-1 and Existing BoD to CTC Financial Services.
  - p. Proposed remuneration for the Board of Commissioners, Directors and Sharia Supervisory Board as well as bonuses for the Board of Commissioners and Directors.

# Performance Assessment of the Board of Directors and The Board of Commissioners

In order to improve work performance and responsibility, the Board of Commissioners and the Board of Directors are committed to implementing policy and conducting performance assessment for the Board of Commissioners and Directors. The Board of Commissioners has its Self-Assessment Policy to assess the Board of

Commissioners' performance, while the performance assessment of the Board of Directors is carried out through the achievement of KPIs which refer to the results of measurements carried out by external auditors who audit the company's annual financial reports.

#### Performance Assessment of the Board of Directors

The performance assessment of the Company's Directors, including the President Director, is carried out once in a 1 (one) year period and will be implemented in 2023.

## PROCEDURE OF PERFORMANCE ASSESSMENT OF THE BOARD OF DIRECTORS

The procedure for determining and assessing the performance of the Board of Directors refers to the Regulation of the Minister of BUMN number PER-2/MBU/03/2023 concerning Guidelines for Governance and Significant Corporate Activities of State-Owned Enterprises and the Decree of the Minister of BUMN Number SK-306/MBU/11/2023 concerning Instructions Technical Preparation of Key Performance Indicators for BUMN. BUMN Directors are required to sign an Annual Management Contract which contains the KPI targets for Directors collectively and the KPI Directors individually.

The KPI of the Directors collectively and the KPI of the Directors individually are effective measuring tools in monitoring the performance and implementation of the duties of the Company Management carried out by the Directors. The procedures for determining and assessing KPIs are regulated in articles 104 and 105 of the Minister of State-Owned Enterprises Regulation PER-2/MBU/03/2023 as follows:

- The Board of Directors submits the Board of Directors' KPI proposals collegally to the GMS/Minister to be determined simultaneously with the determination of the Company's Budget Work Plan.
- 2. Before ratifying the Company's Budget Work Plan, the Board of Commissioners must first consult with state shareholders to determine the KPI for the Board of Directors.
- Directors are required to translate the KPIs of the Directors collectively into the KPIs of the Directors individually and submit them to the Board of Commissioners for approval.
- The Board of Directors' KPI achievements are collectively reported in quarterly reports and annual reports.
- The calculation of the Directors' KPI achievements is reviewed collegially and individually by a public accounting firm that audits the company's financial statements.

# CRITERIA OF PERFORMANCE ASSESSMENT OF THE BOARD OF DIRECTORS

#### **Performance Assessment of Collegial Directors**

The KPI used to measure and assess the performance of the Board of Directors collegiately in managing the company consists of 5 (five) perspectives, namely as follows:

- 1. Economic and social values for Indonesia;
- 2. Business model innovation;
- 3. Technology leadership;
- 4. Investment improvement; and
- 5. Talent Improvement.





## Performance Assessment of Individual Directors

The Board of Directors' KPI is collegially the Main Director's KPI. Meanwhile, the KPI of the Directors individually is a cascading of the KPI of the Main Director based on the duties, functions and responsibilities of each Directorate.

No	Indicator	President Director	Vice Pres- ident Director	Consumer	Distribution & Funding	Institutional Banking	Assets Management	IT & Digital	Finance	Risk Management	HCCL	SEVP WB	SEVP Ops
A. Ec	onomic and Socia	l Value f	or Indonesi	a									
A. 1.	Financial Aspect											√	√
1	PPOP	√	√	√	√	√	√	√	√	√	√	√	√
2	PPOP Growth	√	√	√	√	√	√	√	√	√	√		
3	Total Shareholder Return	<b>√</b>	V						√				
4	Market Cap	√	√						√			√	√
5	ROE Tier 1 Capital	V	V	V	V	√	V	√	√	V	√	√	√
6	CAR	√	√	√	√	√	√	√	√	√	√		
A. 2.	Operational Aspe	ects										√	
7	LaR	√	√	√			√			√		√	
8	CKPN to LaR	√	√	√			√		√	√		√	
9	Cost of Credit (CoC)	√	√	V			√			V		√	√
10	ВОРО	√	√	√	$\checkmark$	√	√	√	√	√	√		
A. 3.	Social Aspects												
11	Realization of Subsidized KPR Distribution	<b>√</b>	V	V									
B. Bu	siness Model Inno	vation											1
12	Average Balance of Low Cost Fund	V	V										
13	CASA Ratio	√	√					√					
14	Number of Housing Units Funded by KPR Program Rumah Millennial	V	V	V									
15	Improving the Digital Mortgage Ecosystem Proposition	V	V					V		<b>√</b>			
C. Te	chnology Leadersh	nip		,									
16	Implementa- tion of ATM Integration (Project Jalin) and EDC Payment	V	V					V					
17	Cyber Security Breach (Zero Incident)	<b>√</b>	V					<b>√</b>					
18	IT Maturity Level	V	V					√					
D. In	vestment Developi	ment											
19	Environment, Social, Governance (ESG) Rating	V	V	√	$\checkmark$	√	√	√	√	<b>√</b>	√	V	√

















No	Indicator	President Director	Vice Pres- ident Director	Consumer	Distribution & Funding	Institutional Banking	Assets Management	IT & Digital	Finance	Risk Management	HCCL	SEVP WB	SEVP Ops
20	Risk Management Maturity Index	V	V							V			
21	Number of Retail Customers Using Digital Mortgage Ecosystem Facilities	V	V					√					
22	Achievement Level of PMN KPI	V	V										
E. Ta	lent Development												
23	Implementation/ Preparation of Policies Re- garding Talent Development & Career Path System in the Holding/Clus- ter Scope	V	<b>√</b>								V		
24	Risk Management Organ Qualification Fulfillment Ratio	V	V								V		
25	Completion of the Preparation of the Benefit Pension Fund Road Map	V	V						V		<b>√</b>		
26	Female Nominated Talent Ratio	V	V								<b>√</b>		
27	Young Top Talent (≤ 42 Years) in Nominated Talent Ratio	V	V								V		

### THE PARTY OUT THE ASSESSMENT

The performance of the Directors is assessed based on the calculation of the Directors' KPI achievements collegially and individually referring to the results of measurements carried out by external auditors who audit the company's annual financial reports. Furthermore, the Board of Commissioners submits the results of the performance assessment of the Board of Directors to be reported to shareholders. Referring to article 105 paragraph (1) PER-2/MBU/03/2023, the achievements of the Board of Directors' KPI are collectively reported in quarterly reports and annual reports.

### RESULTS OF THE SCPD BOARD OF DIRECTORS' PERFORMANCE ASSESSMENT

The results of the collegial assessment of the Directors' KPI, which is the Main Director's KPI, are as follows.

## Collegial KPI 2023 Audited PT Bank Tabungan Negara (Persero) Tbk

No	Indicator	Unit	Weight	Target	Realization	Achievement	Score					
A. Eco	A. Economic and Social Value for Indonesia											
	A. 1. Financial Aspect											
1	PPOP	IDR trillion	6,00%	8,00	8,24	102,91%	6,17%					
2	PPOP Growth	%	3,00%	0,36	3,28	110,00%	3,30%					
3	Total Shareholder Return	%	3,00%	10,59	4,02	37,96%	1,14%					
4	Market Cap	IDR trillion	3,00%	20,34	17,54	86,23%	2,59%					
5	ROE Tier 1 Capital	%	3,00%	12,16	13,86	110,00%	3,30%					



No	Indicator	Unit	Weight	Target	Realization	Achievement	Score
6	CAR	%	4,00%	19,30	20,07	104,01%	4,16%
	A. 2. Operational Aspects						
7	LaR	%	3,00%	20,99	21,10	99,49%	2,98%
8	CKPN to LaR	%	3,00%	23,40	22,15	94,64%	2,84%
9	Cost of Credit (CoC)	%	3,00%	1,28	1,19	107,01%	3,21%
10	ВОРО	%	3,00%	87,04	86,10	101,08%	3,03%
	A. 3. Social Aspects						
11	Realization of Subsidized KPR Distribution	IDR trillion	6,00%	25,68	26,29	102,39%	6,14%
B. Bus	iness Model Innovation						
12	Average Balance of Low Cost Fund	IDR trillion	4,00%	167,89	159,29	94,87%	3,79%
13	CASA Ratio	%	4,00%	53,15	53,73	101,08%	4,04%
14	Number of Housing Units Funded by KPR Program Rumah Millennial	Unit	5,00%	28.600	31.355	109,63%	5,48%
15	Improving the Digital Mortgage Ecosystem Proposition	%	5,00%	100,00	110,00	110,00%	5,50%
C. Tech	nnology Leadership						
16	Implementation of ATM Integration (Project Jalin) and EDC Payment	Time	5,00%	100,00	108,62	108,62%	5,43%
1 <i>7</i>	Cyber Security Breach (Zero Incident)	Unit	3,00%	0,00	0,00	100,00%	3,00%
18	IT Maturity Level	Level	3,00%	3,30	3,40	103,03%	3,09%
D. Inve	estment Development						
19	Environment, Social, Governance (ESG) Rating	Rating	4,00%	Medium Risk	Medium Risk	100,00%	4,00%
20	Risk Management Maturity Index	Index	3,00%	3,25	3,40	104,62%	3,14%
21	Number of Retail Customers Using Digital Mortgage Ecosystem Facilities	Customer	5,00%	180.000	209.218	110,00%	5,50%
22	Achievement Level of PMN KPI	%	9,00%	100,00	103,47	103,47%	9,31%
E. Pen	gembangan Talenta						
23	Implementation/Preparation of Policies Regarding Talent Development & Career Path System in the Holding/Cluster Scope	%	2,00%	100,00	110,00	110,00%	2,20%
24	Risk Management Organ Qualification Fulfillment Ratio	%	2,00%	100,00	100,00	100,00%	2,00%
25	Completion of the Preparation of the Benefit Pension Fund Road Map	%	2,00%	100,00	110,00	110,00%	2,20%
26	Female Nominated Talent Ratio	%	2,00%	18,50	20,51	110,00%	2,20%
27	Young Top Talent (≤ 42 Years) in Nominated Talent Ratio	%	2,00%	22,75	30,38	110,00%	2,20%
	Total						101,96%

## **Performance Assessment of The Board of Commissioners**

The performance assessment of the Board of Commissioners is carried out once every 1 (one) year and will be implemented in 2023.

### PROCEDURE OF PERFORMANCE ASSESSMENT OF THE BOARD OF COMMISSIONERS

The Performance Assessment Procedure for the Board of Commissioners is carried out by means of an independent assessment based on the Regulation of the Minister of State-Owned Enterprises number PER-3/MBU/03/2023 dated March 24, 2023 concerning Organs and Human Resources of State-Owned Enterprises and Decree of the Secretary of the Ministry of State-Owned Enterprises No. SK-16/S.MBU/2012 dated June 6, 2012 concerning Indicators/Parameters for Assessment and Evaluation of the Implementation of Good Corporate Governance in BUMN.















# CRITERIA OF PERFORMANCE ASSESSMENT OF THE BOARD OF COMMISSIONERS

# Collegial Performance Evaluation Criteria for the Board of Commissioners

The performance assessment criteria must be in accordance with the functions of the Board of Commissioners in supervising and providing advice to the Board of Directors, for the interests of the Company and shareholders in particular and stakeholders in general. The primary criteria of the Performance Assessment for the Board of Commissioners include:

- 1. Planning, supervision and direction/advisory aspects;
- 2. Reporting Aspect;
- 3. Company Performance Aspects;
- 4. Other aspects, if needed.

# Individual Performance Assessment Criteria for the Board of Commissioners

The main criteria for evaluating the performance of the Board of Commissioners individually include

- 1. Work performance
- 2. Work behavior
- 3. Additional/Ad hoc tasks

#### THE PARTY CONDUCTING THE ASSESSMENT

The performance assessment of the Board of Commissioners is carried out using a self-assessment mechanism and is reported or submitted periodically to shareholders.

#### RESULTS OF THE BOARD OF COMMISSIONERS' PERFORMANCE ASSESSMENT

### Results of Collegial Performance Assessment of the Board of Commissioners

The results of the achievement of the performance of the Board of Commissioners in 2023 towards the Key Performance Indicators (KPI) targets determined in the work program are presented as follows:

No	Work Plan	Weight (%)	Realization	Target	Penc. (%)	Value
ı	Planning, Supervision and Direction/Advisory aspects	65				89,44
1	Monitoring and Evaluation of the implementation of the Bank's Annual RBB and RKAP	10	12	6	200,00	20,00
2	Monitoring, Evaluation and Response to the Implementation of Work Culture and Governance (GCG) for Bank Management.	15	12	12	100,00	15,00
3	Monitoring and Evaluation of Follow-up to Bank Internal/External Audit Results/Findings.	5	20	12	166,67	8,33
4	Providing Approval, Advisory and Consultation to the Board of Directors	10	12	12	100,00	10,00
5	Organizing Board of Commissioners Meetings and/or Joint Board of Directors Meetings.	10	64	36	177,78	17,78
6	Monthly Performance Analysis and Risk Management (According to KBUMN Format)	10	10	12	83,33	8,33
7	Talent Pool Mapping (track record) BOD-1 (based on integrity and performance)	5	2	1	200,00	10,00
II	Reporting Aspects	15		37,50		37,50
8	Submitting the Bank's Annual Work Program and RBB Report to the GMS	5	4	1	400,00	20,00
9	Submitting Reports/Opinions Regarding Supervisory Duties to Controlling Shareholders – Ministry of BUMN and OJK.	10	7	4	175,00	17,50
Ш	Aspects of Company Performance	15		25,83		25,83
10	Monitoring and Evaluation of Performance Achievement and Bank Health Level, including: Risk Profile, Governance (GCG), Profitability and Bank Capital.	10	12	6	200,00	20,00
11	Monitoring and Evaluation of Talent Development Strategies and High Performing Company Culture.	5	7	6	116,67	5,83
IV	Dynamic/Other Aspects	5		17,50		17,50
12	Increased Competency related to Supervisory duties and responsibilities.	5	7	2	350,00	17,50
OTA	<b>L</b>	100		170,28		170,28



### Results of Individual Performance Assessment of the Board of Commissioners

As regulated in the Minister of BUMN Regulation Number PER-2/MBU/03/2023 concerning Guidelines for Governance and Significant Corporate Activities of BUMN, the Board of Commissioners is obliged to carry out an annual evaluation of each individual member of the Board of Commissioners. The method determined by the Board of Commissioners in assessing the performance of members of the Board of Commissioners is the self-assessment method which is then reviewed and approved by the Board of Commissioners. Assessment is carried out using key performance indicators that are specific, measurable, achievable, and relevant.

The following is an assessment of the performance of members of the Board of Commissioners based on the main performance indicators as referred to above:

No.	Indicator	Chandra M. Hamzah (President Commissioner/ Independent Commissioner)	lqbal Latanro	Armand B. Arief	Sentot A. Sentausa	Andin Hadiyanto	Herry Trisaputra Zuna	Himawan Arief Sugoto	Mohamad Yusuf Permana
Work	performance								
1.	Monitoring and Evaluation of the implementation of the Bank's Annual RBB and RKAP								
2.	Monitoring, Evaluation and Response to the Implementation of Work Culture and Governance (GCG) for Bank Management.								
3.	Monitoring and Evaluation of Follow-up to Bank Internal/External Audit Results/ Findings.								
4.	Providing Approval, Advisory and Consultation to the Board of Directors	80	80	80	80	80	80	80	80
5.	Organizing Board of Commissioners Meetings and/ or Joint Board of Directors Meetings.								
6.	Monthly Performance Analysis and Risk Management (According to KBUMN Format)								
7.	Talent Pool Mapping (track record) BOD-1 (based on integrity and performance)								
8.	Submitting the Bank's Annual Work Program and RBB Report to the GMS								

















No.	Indicator	Chandra M. Hamzah (President Commissioner, Independent Commissioner		Armand B. Arief	Sentot A. Sentausa	Andin Hadiyanto	Herry Trisaputra Zuna	Himawan Arief Sugoto	Mohamad Yusuf Permana	
9.	Submitting Reports Opinions Regardi Supervisory Duties to Controlling Shareholders – Ministry of BUMN and OJK.	ng s								
10.	Monitoring and Evaluation of Performance Achievement and Bank Health Leve including: Risk Profile, Governar (GCG), Profitabil and Bank Capita	l, nce ity								
11.	Monitoring and Evaluation of Talent Developme Strategies and High Performing Company Culture									
12.	Increased Competency rela to Supervisory duties and responsibilities.	ted								
Work	Behavior	·								
	AKHLAK	18,80	18,65	18,60	19,40	18,60	18,60	18,00	18,00	
Additi	ional/Ad hoc tasks									
1.	Chairman of the Remuneration and Nomination Committee and Member of the C of the Ministry of BUMN		-	-	-	-	-			
2.	Chairman of the Audit Committee	-	1,00	-	-	-	-	-	-	
3.	Chairman of the Risk Monitoring Committee	-	-	1,00	-	-	-	-	-	
	Achievement of Key mance Indicators (I		99,65	99,60	99,40	98,60	98,60	98,00	98,00	
Predic	cate	Very good	Very good	Very good	Very good	Very good	Very good	Very good	Very good	
Informati	1			I		ı		1 -		
	Mark <60	Predicate  Not good	<b>Mark</b> <80		Predicate Good Enoug		Mark		Predicate Very good	
	<70	Not good	<90		Good		<100		Very good Special	